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****Photo Attached****

Memorial’s Virtual Pharmacy Kiosk is a First in Northeast Florida MedAvail kiosk is only the second in the State, and one of 21 in US and Canada

JACKSONVILLE, FL (February 19, 2019) – Memorial Hospital Jacksonville is proud to announce a first of its kind virtual pharmacy MedAvail kiosk in Northeast Florida. The MedAvail kiosk allows people to pick up their prescription medications at Memorial without needing to travel to a pharmacy. Additionally, if needed, any questions about prescription medications are answered immediately by a “live” pharmacist through a one-on-one consultation using the kiosk’s videoconference capability. The average time the kiosk takes to dispense medication is eight minutes. The Memorial MedAvail kiosk is the only the second of its kind in the state of Florida and one of 21 throughout the United States and Canada.

“Memorial Hospital is very forward-thinking and our MedAvail kiosk enhances patient experience by providing them with on-the-go prescriptions filled before they leave the hospital,” said Mary Reval, DNP, RN, Chief Nursing Officer at Memorial Hospital Jacksonville. “MedAvail eliminates the additional time a patient has to spend traveling to a pharmacy.”

The MedAvail kiosk offers more than 150 prescription strength medications. It offers customizable medications by the pharmacist to match specific requested prescriptions. The kiosk also stocks up on seasonal medications in anticipation of heavy requests made during specific times of the year. For example, during flu season, the kiosk is stocked with relevant flu medication to cater for that specific higher demand.



“It is truly a convenient and quick way to help patients and reduce their stress during an already stressful time for them,” said Reval.

The MedAvail kiosk is located in Memorial Hospital’s Emergency Room lobby and is also open to the public only with a valid prescription from 8:30 a.m. to 11 p.m. Monday through Friday and 11 a.m. to 11 p.m. on Saturday and Sunday. No controlled substances or opioids will be offered at the kiosk.

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ABOUT MEMORIAL HOSPITAL - Fully accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO,) Memorial Hospital, is known as a leader in quality, compassionate healthcare with a reputation maintained through excellent staff, along with programs of technological advances, growth and expansion to meet the ongoing needs of the community. Memorial Hospital serves the entire First Coast area.